



# WATERCARE

## WHAT TO DO IF YOU HAVE NOT USED YOUR CTU FOR OVER 4 WEEKS

### Important hygiene advice

- WaterCare Calcium Treatment Units (CTUs) such as Prima and Vapour are designed to be installed on professional coffee machines and combination steam ovens to be used on a daily basis.
  - WaterCare recommends that the filter system not be decommissioned for a long period and that filter cartridges are replaced at a minimum of every 12 months.
  - There may be a need for the professional coffee machine or combination steam oven to be turned off and will not be used for several weeks. When the equipment needs to be turned on and used again, WaterCare advises the following procedure should be followed for the CTU water filters; (The coffee machine or combination steam oven manufacturer may advise a separate process which should also be followed).
  - The CTUs need to be flushed by disconnecting the outlet hose and flush 5x times the volume of resin into a drainage bucket according to the guidelines below. Once this is complete, the CTU is ready to be used again.
1. Isolate the Water Supply on the Inlet of the Water Filter.
  2. Disconnect the Outlet Hose from the 3/4" Outlet Connection. (A good tip is to connect a 3/4 hose directed into a sink or bucket)
  3. Take a Meter reading from the Water Meter on the Outlet to determine the current Meter Reading.
  4. Reinststate the Water Supply using the Inlet Isolation Valve.
  5. Refer to the Water Meter to confirm volume of water which has passed through the Water Filter.
  6. Once the correct flushing volume has been achieved (see below for flush volume), Isolate the Water Supply using the Inlet Isolation Valve.
  7. Reconnect the 3/4 Outlet Connection Hose.
  8. Slowly turn the Inlet Isolation Valve to reinststate the Water Supply.



### FLUSH VOLUME

Unit	Litres
CTU5	25
CTU10	50
CTU18	90
CTU23	115
CTU30	150

If you need any help flushing your CTU, please call us on **01279 780250** (opt. 2) or email: [service@watercare.co.uk](mailto:service@watercare.co.uk)