

## REGENERATED CTU RETURN FORM

### TO BE PRINTED AND ATTACHED TO RETURNED GOODS

**RETURN ADDRESS:** EUROPEAN WATER CARE LTD  
 REGAL HOUSE  
 SOUTH ROAD  
 HARLOW  
 ESSEX, CM20 2BL

ANY QUERIES CAN BE EMAILED TO [creditcontrol@watercare.co.uk](mailto:creditcontrol@watercare.co.uk) OR YOU CAN REACH US ON  
 01279 780 250

YOUR DETAILS			
COMPANY NAME			
ADDRESS			
TELEPHONE NUMBER		DATE OF RETURN	
EMAIL			

DETAILS OF GOODS TO BE RETURNED			
PRODUCT NUMBER	DESCRIPTION	QTY	UNDAMAGED? Y/N

**Please note:** Regenerated CTU returns must be received back to our warehouse in a reasonable and usable condition. Damages will be noted and additional charges will apply. Customer who have purchased the unit at the 'Regenerated price' will be invoiced for a replacement unit. Customers who have paid full price will receive 50% of the standard credit due. Photographs and details of the damage will be sent to the buyer for their reference and evidence In any claims against their couriers. Full terms and conditions can be found on our website:

<https://www.watercare.co.uk/terms-conditions/>.